



Oxford Health
NHS Foundation Trust



Community Services

Care Home Support Service (CHSS)

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What is the Care Home Support Service?

The Care Home Support Service (CHSS) is a multidisciplinary team. It consists of specialist nurses, physiotherapists, occupational therapists and healthcare assistants for both physical and mental health disciplines.

A medical consultant and psychologist support the clinical leadership to the team and administrative support is provided by a small team.

The CHSS - supports, signposts, educates and advises care home staff to promote a high standard of care for residents in Oxfordshire residential and nursing homes.

What do we do

The Care Home Support Service Team (CHSS) works in partnership with care home staff across Oxfordshire to support the care of residents.

Physical Health Nurse team

- i** Assessment /screen of all new residents
- i** Falls assessments
- i** Supporting residents, families, and carers in decisions about end of life
- i** Exclusion of physical health causes for distressed behaviour in dementia and supporting with wellbeing interventions

Therapy team

- i** Manual handling advice
- i** Mobility assessments
- i** Postural management advice
- i** Seating assessments and advice
- i** Any other therapy interventions other than longer term rehab

Mental health team

- ❶ Helping with the management of residents with dementia whose behaviour is challenging
- ❷ Working primarily with care staff helping them implement psycho-social interventions
- ❸ The CHSS team will work closely with professionals in other existing health care services especially the community mental health teams

Each resident's own GP will retain medical responsibility at all times with the team providing additional nursing, therapy and mental health support where appropriate.

Contact the CHSS Team

Please send referrals to the care home support service via email to CHSS@oxfordhealth.nhs.uk from a secure email client such as nhs.net or Egress.

- i** Office telephone number: 01865 903785
- i** Email: CHSS@oxfordhealth.nhs.uk
- i** Website: <https://www.oxfordhealth.nhs.uk/chss/>
- i** Opening times: Monday - Friday 9.00am to 5.00pm

Accessibility

An accessible version of this leaflet can be found on our website: www.oxfordhealth.nhs.uk/leaflets

Get in touch

Address Oxford Health NHS Foundation Trust
 Trust Headquarters
 Littlemore Mental Health Centre
 Sandford Road, Oxford OX4 4XN

Phone 01865 901 000

Email enquiries@oxfordhealth.nhs.uk

Website www.oxfordhealth.nhs.uk

Feedback

Our Patient Advice and Liaison Service (PALS) provides advice and support to patients, families, and carers, helping to resolve any problems, concerns, or complaints you may have.

Phone 0800 328 7971

Email PALS@oxfordhealth.nhs.uk

Become a member of our foundation trust: www.ohftnhs.uk/membership

Support Oxford Health Charity, making a difference to patients, their families and staff who care for them: www.oxfordhealth.charity