

Information Governance

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5 April 2019
Reference no. 18190488

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 28 March making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1. Does your organisation offer any **digital apps** as a resource for staff to support their mental/emotional health and wellbeing? (e.g. Big White Wall, My Possible Self, Thrive)
Apps may provide advice and guidance to support wellbeing, diary entries or an interactive self-help programme etc. to support the reduction of stress, anxiety and/or depression
2. If yes to Q1 please provide the following information for **each app** used by the organisation
 - a. Name of third-party supplier(s)
 - b. Who is responsible for the payment of the app (*i.e. employee or employer*)
 - c. What is the annual price paid for the app in 17/18?
 - d. Contract start date & end date
 - e. What date did the app **go live** in the organisation?
 - f. Did the organisation use a framework to procure the service? If so, please state the framework used
 - g. Please list **all external systems** the app integrates with (*e.g. EAP providers, GP referrals*)
 - h. Does the app include any form of financial wellbeing support? (*e.g. advice and/or helplines*)
 - i. Through the utilisation of the app, has your organisation seen any **quantifiable benefits**? Please provide detail on the benefits achieved (*e.g. an increase in employee productivity, increase in staff retention, reduction in staff sickness absence or a reduction in occupational health referrals*)
3. For **each supplier** listed in Q2, please indicate the number of employees registered on the app, split by the following staffing groups

Name of Supplier	Nursing & HCA's	Medical	Allied Health Professional/ Scientific, Therapeutic and Technical (AHP/STT)	Non-medical Non-clinical (NMNC)	Total
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Response:

No. However, the Trust publishes some Information relating to wellbeing for staff which can be located via the following URL:

<https://www.oxfordhealth.nhs.uk/careers/staff-wellbeing/>

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance