

Information Governance

White Building
Littlemore Mental Health Centre
Sandford Road
Littlemore
Oxford
OX4 4XN

Tel: 0845 219 1269
Fax: 0845 219 1275
Web: www.oxfordhealth.nhs.uk

18 April 2019
Reference no. 18190483

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 22nd March making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request and Response:

I would be grateful if you could provide the following information relating to your organisation and the key business systems that you operate:

What is the total number of employees in your organisation? 6288 (headcount on 31/03/2019)

What is the total annual £revenue for your organisation? £317,838,000

What is the total/average number of sub-contractors (non Payroll based service providers) utilised by your organisation p.a. (if this data is available)? Not available

Who is your Head of Finance, email and title? Please refer to published information <https://www.oxfordhealth.nhs.uk/about-us/governance/board-of-directors/>

Who is your Head of Procurement, email and title? Please refer to published information <https://www.oxfordhealth.nhs.uk/about-us/procurement/>

Who is your Head of HR, email and title? Please refer to published information <https://www.oxfordhealth.nhs.uk/about-us/governance/board-of-directors/>

Who is your Head of Payroll, email and title? Outsourced service

Which software applications (and versions) are you running for:

- o Finance/ERP? E-financials
- o Procurement? E-procurement

- o HR? ESR
- o Payroll? Outsourced
- o AI - Artificial Intelligence none
- o RPA – Robotic Process Automation none

- o How many users of the above systems are you licensed for? Trust license
- o Are any of the above applications Cloud based? If so, which? E-fin and E-Proc
- o Do you have an application support partner for any of the above applications, if so who?
System provider

- o How much do you pay annually for Finance/ERP/HR/Payroll software licence support?
Section 43 applied., likely commercial prejudice
- o How much do you pay annually for Artificial Intelligence or RPA? none
- o How much do you pay annually for application Support & Maintenance and when does it
renew? Section 43 applied., likely commercial prejudice
- o Do you work with off-shore partners? If so, who? None
- o Do you work with Systems Integration partners, if so, who? None

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance