

**Information Governance**

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18 April 2019  
Reference no.18190481

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 21<sup>st</sup> March making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

**Request:**

I would like to know

- 1) The total number of patients currently on the CAMHS waiting list for their first treatment with Ox Health
- 2) The number of patients who have waited longer than 18 weeks for their first treatment.
- 3) The number of patients who have waited for more than 52 weeks for their first treatment.

**Response:**

The Trust is not able to comply with your request as to do would require it to exceed the appropriate limit. The information requested is held in individual patient records. Though the Trust has a limited number and very specific 'wait' reports related to the provision of services across 4 counties with varied reporting requirements because of the structure and nature of referral to treatment information the Trust would be required to manually review and analyse such individual record information to comply with your request. Even if it took only 2 minutes to review each record and determine if it met the criteria for the request a minimum of 44.5 hours work would be required to comply with your request. The appropriate limit set in regulation by section 12 of the Freedom of Information Act is 18 hours.

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance