

Information Governance

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16 April 2019
Reference no.18190474

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 19th March making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1. What is your total budget for EIP in
 - a. 2018-19
 - b. 2017-18
2. What is the caseload of EIP patients in
 - a. 2018-19
 - b. 2017-18
 - c. 2015-16 (before the target was introduced)
3. What is the spend per EIP patient on your caseload for the financial years
 - a. 2018-19
 - b. 2017-18
4. What is the age range for EIP patients on your caseload in 2018-19?
5. Are there any age restrictions in respect of patients accepted onto your EIP programme? If so, what are they?
6. What was the mean waiting time (from the Mental Health Services Data Set) for EIP patients between first referral and starting treatment in
 - a. 2018-19 (estimated)
 - b. 2017-18
 - c. 2016-17
7. What was the longest waiting time for an EIP patient on your caseload between first referral and starting treatment in
 - a. 2018-19 (estimated)
 - b. 2017-18

- c. 2016-17
- 8. What percentage of EIP patients on your caseload received CBTp sessions in
 - a. 2018-19 (estimated)
 - b. 2017-18
 - c. 2016-17?
- 9. Of those EIP patients who received CBTp sessions, what was the average number of CBTp sessions received in
 - a. 2018-19 (estimated)
 - b. 2017-18
 - c. 2016-17?
- 10. What percentage of those patients not in education, employment or training received two or more appointments with an IPS worker in
 - a. 2018-19 (estimated)
 - b. 2017-18
 - c. 2016-17 ?
- 11. NHS England has commissioned the Royal College of Psychiatry's College for Clinical Quality Improvement (CCQI) to assess and rate EIP teams on 4 scales of 1 (Requires Significant Improvement) 2 (Requires Improvement) 3 (Good) and 4 (Outstanding). What was the rating of your EIP team in
 - a. 2018-19
 - b. 2017-18
- 12. If your team has not been rated as 3 (Good) or above, what is the biggest barrier for achieving NICE Concordance?
- 13. What percentage of patients had been discharged before the end of the 3 year EIP plan period in
 - a. 2018-19 (estimated)

2017-18

- b. 2016-17?
- 14. What was the EIP caseload in
 - a. 2015-16 (before the psychosis target was introduced)
 - b. 2018-19
- 15. What is the ratio of service users to care co-ordinators in
 - a. 2018-19 (estimated)
 - b. 2017-18
 - c. 2016-17?
- 16. What are the retention rates for EIP staff in
 - a. 2018-19 (estimated)
 - b. 2017-18
 - c. 2016-17?
- 17. What are the vacancy rates for EIP staff in
 - a. 2018-19 (estimated)
 - b. 2017-18
 - c. 2016-17
- 18. When the psychosis targets were introduced, NHS England mandated that each provider and its CCGs (or STP) should have an up to date EIP Service Development Plan (SDIP) in place. When was your SDIP last updated?

Response:

1. What is your total budget for EIP in?

a. 2018-19 £1,688,870

b. 2017-18 £1,705,935

What is the caseload of EIP patients in

2018-19 769 This is the total number of individual patients who were on the EIS caseload for assessment and/or treatment at any point within the financial year

2017-18 831 This is the total number of individual patients who were on the EIS caseload for assessment and/or treatment at any point within the financial year

2015-16 (before the target was introduced) 350 This is the total number of individual patients who were on the EIS caseload for assessment and/or treatment at any point within the financial year

3. What is the spend per EIP patient on your caseload for the financial years?

a. 2018-19 We cannot provide this onto the end of April when our financial year has ended and we have had time to calculate costs per patient

b. 2017-18 £320.97

4. 14-66

5. Currently both Oxon and Bucks are currently 14-65

6. a. 2018-19 (estimated) 13.8 days

b. 2017-18 14.8 days

c. 2016-17 17.7 days

7 a. 2018-19 (estimated) 147

b. 2017-18 140

c. 2016-17 146

8, 9, & 10 Section 12, exceeds appropriate limit, applied

11. a. 2018-19 – 2 for both Oxon and Bucks

b. 2017-18 – 2 for both Oxon and Bucks

12. For Oxon – For CBTp the issue is lack of trained staff within the team. For the other factors this issue is to do with not having enough staff within the team to have capacity to complete BFT, physical health checks, carers education and outcome measures. The Oxon team have had a significant increase in referrals and caseload which impacts on the quality of the service provided.

Bucks – were rated good for CBTp. It has taken a while to ensure systems are in place to meet the other requirements. Opening the age range to over 35's has significantly impacted team capacity as these people often have more comorbid complexities.

13. section 12 applied.

14. see 2 above.

15 Section 12 applied

16 & 17 section 12 applied.

18 14/12/18 joint meeting with Oxon and Bucks

The Trust has applied section 12 to certain elements of your request as it is not able to fully comply with your request and provide information for all questions as to do would require it to exceed the appropriate limit. Some of the information requested is held only in individual patient records. The Trust estimate that it would take at least 65 hours to comply with your request in full. The appropriate limit set in regulation by section 12 of the Freedom of Information Act is 18 hours.

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance