

Information Governance

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1 April 2019

Reference no. 18190461

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 4th March making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

I am hoping to find out about the contracts a private company, Ieso, holds with 30 primary care IAPT services in the UK. Ieso provide Online Cognitive Behavioural Therapy to primary care NHS clients.

I am keen to find out:

- 1) How much each contract is worth. commercial
- 2) What are the terms of the contract? Pilot, NH standard
- 3) How many sessions are Ieso obliged to provide (or how many patients are they contracted to see) cost per case
- 4) Are there specific elements of the contracts about recovery rates for patients? Reporting only
- 5) How is success measured? Reduction in depression Scores? Recovery rates?
- 6) An example(s) of a contract would be really appreciated. NHS standard sub-contract
- 7) Are there limits to the number of session that Ieso can provide to patients?
- 8) Are Ieso providing supervision to the clinicians who work for them? Or can NHS services provide the supervision? (quality control).

Response:

1. Section 43 applied, likely prejudice to commercial interests.
2. Pilot project but subject to standard NHS sub-contract terms and conditions.
3. Cost per case basis not volume based.
4. Reporting only.
5. Reporting relating to recovery
6. NHS standard sub-contract, section 21, accessible by other means applied.
7. Within financial limit and clinically appropriate for each patient
8. General conditions within contract, IESO responsible for supervision.

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance