

**Information Governance**

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28 March 2019

Reference no. 18190455

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 29 February, making a request for information under the Freedom of Information Act. You requested the following information and the Trust can provide the information below in response:

[Request and Response:](#)

[Contract 1](#)

1. [Current Fixed Line \(Voice Circuits\) Provider- Supplier's name, if there is not information available please can you provide further insight into why? Vodafone UK](#)

2. [Fixed Line- Contract Renewal Date- please provide day, month and year \(month and year is also acceptable\). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers](#)

Expires 09/2019 with option to extend

3. [Fixed Line- Contract Duration- the number of years the contract is for each](#)

5 years

4. [Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP](#)

All SIP/IP based

5. [Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines](#)

3000 extensions, +/- 10%

#### Contract 2 – No data held

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

#### Contract 3 – no data held

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

#### Contract 4

15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

#### BT and Virgin Media

16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

The Trust has many individual contracts for network circuits all of which have differing costs and end dates – there is no single renewal date.

17. Contract Description: Please can you provide me with a brief description of the contract

Point to point circuits, various

18. Number of sites: Please state the number of sites the WAN covers. Approx. will do.

Approx 140

19. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

Estimated at BT £200k, Virgin £200k

20. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.

The Trust intends to migrate any legacy N3 circuits into HSCN as soon as viable.

21. Internal Contact: please can you send me there full contact details including contact number and email and job title.

Mark Walker, Head of IT, 07500 105892, [mark.walker@oxfordhealth.nhs.uk](mailto:mark.walker@oxfordhealth.nhs.uk)

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance