

**Information Governance**

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15 March 2019  
Reference no.18190446

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 16<sup>th</sup> February making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

**Request:**

1. What is the total amount of **revenue** that the Trust brought in by these charges?
2. What is the total **cost** (or estimated cost) to the Trust of implementing these rules? (Including staffing costs).
3. Please provide a **breakdown of all the charges** that have been collected by the Trust. This should be itemised by the list of categories that is included in the [overseas patient upfront tariff price list](#). For each speciality/category, please state:  
(a) the total number of times that patients have been charged for this category of treatment;  
(b) the total amount of money collected for this category of treatment.

NB: All of the statistics requested should start from when upfront charges were introduced in October 2017, and go up to either 31 December 2018, or whenever your records go up to.

**Response:**

1. £20,000
2. The Trust does not hold such information.
3. The Trust is unable to report such information.

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure

the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance