

Information Governance

White Building
Littlemore Mental Health Centre
Sandford Road
Littlemore
Oxford
OX4 4XN

Tel: 0845 219 1269
Fax: 0845 219 1275
Web: www.oxfordhealth.nhs.uk

19 March 2019
Reference no.18190432

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 19th February making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

Please provide information and responses to the following requests:

1. [Gender specific and trauma-informed support](#)
 - a. The Trust's policy(ies) on ensuring compliance with equality duties with regards to including the specific needs of female patients in the service planning and commissioning process;
 - b. The Trust's policy on working with female patients in a gender-specific and/or trauma-informed way;
 - c. The Trust's policy on offering a choice of a female primary or allocated nurse or keyworker to female inpatients;
 - d. The Trust's policy on offering a choice of a female care coordinator to female patients in the community;
 - e. The Trust's policy on offering female patients a choice of being treated in women-only mental health services.

For each question please complete the following:

- Provide a copy of the relevant policy;

- Specify whether this information is available online, and provide a link to the online copy where this is the case;
- Specify how staff and patients are able to access the relevant policy, and any steps taken by the Trust to ensure they are able to access it.

Please respond to each question* with respect to:

i) Adult Mental Health Services

- (1) Community;
- (2) Inpatient services.

ii) CAMHS**:

- (1) Community;
- (2) Inpatient services.

2. Patients histories of abuse: policies

- a. Your policy on routine enquiry about domestic violence and/or sexual abuse for patients in mental health services.
- b. Your policy on training and supporting staff to perform routine enquiry about domestic violence and sexual abuse;
- c. Your policy for providing follow-up support where patients disclose previous or ongoing domestic violence and sexual abuse while in inpatient or community mental health services;

For each question please complete the following:

- Provide a copy of the relevant policy;
- Specify whether this information is available online;
- Specify how staff and patients are able to access the relevant policy, and any steps taken by the Trust to ensure they are able to access it.

Please respond to each question* with respect to:

i) Adult Mental Health Services

- (1) Community;
- (2) Inpatient services.

ii) CAMHS**:

- (1) Community;

(2) Inpatient services.

3. Patients histories of abuse: practice and recording

For the financial year 2017-18, please provide details of the following. If this information is not collected for the financial year please provide for the latest 12 month period.

- a. Total numbers of patients seen across all services.
- b. Total numbers of patients asked about domestic violence and/or sexual abuse, by gender.
- c. Total numbers of patients flagged as having reported incidents of domestic violence and/or sexual abuse.

Please respond to each question with respect to:

i) Adult Mental Health Services

(1) Community;

(2) Inpatient services.

ii) CAMHS**:

(1) Community;

(2) Inpatient services.

Response:

The Trust is unable to provide a response in full without exceeding the appropriate limit set in regulation by section 12 of the Freedom of Information Act. The Trust has provided, however, policy and guidance documents as requested.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance