

Information Governance

White Building Littlemore Mental Health Centre Sandford Road Littlemore Oxford OX4 4XN

Tel: 0845 219 1269 Fax: 0845 219 1275 Web: www.oxfordhealth.nhs.uk

15 March 2019 Reference no.18190430

Dear

Request for Information: Freedom of Information Act

Thank you for your email of18th February making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

Please see below a Freedom of Information Request regarding your mental health services.

I have two questions for you:

- 1. Does the trust provide a service offering mental health support to the parents of children diagnosed with mental health conditions?
- 2. If so, how much does this cost the trust per year?

Response:

The Trust publish information about Children services it provides which can be accessed via the following link:

https://www.oxfordhealth.nhs.uk/services/directory/children-services/

The Trust is unable to provide a cost as there is not a single dedicated service with an attributed cost.

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so

within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance