

**Information Governance**

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7 February 2019  
Reference no.18190403

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 31<sup>st</sup> January making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

Please note, the questions all refer to procurement metrics drawn up in the 2016 Carter Review.

- 1) What percentage of the trust's transaction volume is operated through an electronic catalogue? -
- 2) What percentage of the trust's transaction volume is covered by electronic purchase orders? -
- 3) What percentage of the trust's transaction volume is covered by a contract? -

Please note for Questions 1, 2, and 3 please give your most up-to-date figure at the time of responding.

Response:

1, 89% : the number of transactions that have gone through our electronic catalogue compared to 11% which have gone through as non-catalogue. This only covers transactions going through our electronic ordering system.

Q2 -52%

Q3 - This is not recorded

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance