

**Information Governance**

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14 February 2019  
Reference no. 18190395

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 25<sup>th</sup> January making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

**Request:**

Your current number of current unfilled vacancies/positions across all departments

How long each of those positions has been unfilled

And

Number of urgent operations and procedures cancelled per month for the past five years

**Response:**

The current vacancy rate is approximately 11%.

The Trust is not fully able to comply with the first two parts of the request as to do would require it to exceed the appropriate limit. The information is not held in a reportable form. There are approximately 600 lines of information to review and even if it took only 5 minutes to review each line a minimum of 50 hours work would be required to comply with your request. The appropriate limit set in regulation by section 12 of the Freedom of Information Act is 18 hours.

The Trust does not perform operations or surgical procedures.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure

the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance