

Information Governance

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11 February 2019
Reference no.18190392

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 23rd January making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1. Does your organisation have its own podiatry orthotic insole manufacturing department or team?
 - o If yes, do they manufacture semi bespoke insoles utilising prefabricated shells as the base?
 - o If a prefabricated device is used in semi bespoke work what is the device of choice?
 - o If there is a manufacturing team what is the size of that team?
 - o If you have a manufacturing department what equipment does the team have to aid in the manufacturing of Podiatry orthotic devices?
2. If your organisation does not manufacture orthotic insoles does the podiatry department have a tender or contract in place with an outside company for the provision of podiatry orthotic devices?
3. If the manufacturing of your devices is outsourced, what company currently supplies your devices?
4. If there is a tender or contract in place, when does this tender come to an end?
5. How many pairs of insoles are your patients entitled to on the NHS?

6. Can you provide any information you have on quantities of bespoke, semi bespoke, simple/flatbed and off the shelf devices that have been prescribed in the financial years 16/17, 17/18 and 18/19 (so far)?
7. What has been the total spend on podiatry orthotic devices for the financial years 16/17, 17/18, 18/19 (so far)?
8. What are the lead/turnaround times from your podiatry orthotic supplier, whether it is in house manufacturing or outsourced?

Response:

1. NO
2. NO
3. Langer
4. N/A
5. Generally 1 pair per annum, though exceptions can be made and of course if changes or modifications are clinically indicated additional pairs would be supplied as required.
6. Section 12 applied – information is recorded in individual patient records and invoices, to collate the information would take between 35 and 70 hours to collate. The appropriate limit set in regulation by section 12 of the Freedom of Information Act is 18 hours.
7. Please bear in mind that this includes offloading devices for the High Risk Foot (e.g. Prafo) and a lot of Darco boot/shoes and is not limited to Orthotics and insoles –MSK lost contract mid 16/17 – hence drop in expenditure.
 - 16/17 = £142,498
 - 17/18 = £86,602
 - 18/19 (to date) = £8,174
8. Average of 4 weeks.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance