

Information Governance

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Littlemore Mental Health Centre
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4 February 2019

Reference no.18190372

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 10th January making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

- How many patients have you treated for suspected and/or diagnosed spider bites in the last five years?
- Can I please have a yearly breakdown on those figures for 2014, 2015, 2016, 2017, and 2018.
- Can I please request a brief description of the treatment carried out, date of treatment, age and gender of the patient.
- Where possible, can you indicated what type of spider was suspected of causing the bite?

Response:

Oxford Health NHS FT is a provider of specialist secondary mental health services and specialist community health services. Any information held is incidental, in individual patient records, and is not held in a reportable form. The Trust is not able to comply with your request as to do would require it to exceed the appropriate limit. To comply with your request would take many hours in excess of the appropriate limit set in regulation by section 12 of the Freedom of Information Act is 18 hours.

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so

within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance