

White Building Littlemore Mental Health Centre Sandford Road Littlemore Oxford OX4 4XN

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22 January 2019 Reference no. 18190353

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 3rd January making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

My name is Yasmin Fowler and I am a medical student at the University of Cambridge. I was recently reading an article published by NHS Digital regarding the interoperability of electronic patient record systems which left me wondering whether the structure of the IT Department of an NHS Trust might have an effect on the success of the EPR system implemented.

Response:

Please find the Trust response in the spreadsheet attached to the accompanying email.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance