7 December 2018
Reference no. 18190317

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 22nd November making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request and Response:

Question 1

How many Tier 3 A&Es does your trust currently have?

[Could you list each Tier 3 A&E and their specialty if any]

The Trust operate 5 such units.

Witney MIU- collocated GP OoH service

Abingdon MIU- collocated GP OoH service

Townlands (Henley on Thames) MIU- collocated GP OoH service

Wallingford First Aid unit

Bicester First Aid Unit

Question 2

2a) Who set up the Tier 3 A&Es?

Oxfordshire CCG or predecessor Primary Care Trust

2b) Are they run in partnership with an out-of-hours care provider like Care UK or Vocare?

The MIU and OoH services are run as an integrated service operationally albeit contracted separately. Oxford Health NHS FT is the provider of both services

2c) Is there a contract in place for partnership?

No

2d) If yes, what is the expiry date of the contract?

Question 3

3a) What Patient Management Software system is used to document the details of an individual presenting at your Tier 3 A&E?

[Please acknowledge that if different systems are used, which Tier 3 A&£ uses which system]

All units and the GP OoH service use the Adastra system

3b) Who is the provider of the Patient Management Software system?

Advanced Health and Care

3c) When does your current Patient Management Software contract expire?

March 2023

3d) What is the annual cost for using your chosen Patient Management Software?

Section 43 applied, likely commercial prejudice

3e) With which other systems in your trust is the Patient Management Software interoperable with?

None

3f) Does your Patient Management Software interoperate with any Primary Care

Systems (e.g.SystemOne or EMIS Web)?

EMIS

3g) Does your Patient Management Software interoperate with any Electronic

Patient Record Systems within your trust or outside it? No

3g1) If yes, which can you name the Electronic Patient Record Systems it interoperates with?

3h) What does the Patient Management Software permit in terms of data sharing (push data / pull data)?

Messaging to EMIS.

Question 4

4a) Which patient triage system is used in the Tier 3 A&E?

[Please indicate if this is different from the Patient Management Software]

Locally determined though 111 for incoming referrals.

4b) When does the contract with your current provider expire?

NA

4c) What is the annual cost for using your chosen patient triage system?

NA

Question 6

6a) Does your trust use a Patient-Level Resource Management Software?

No

6b) Who is the provider of the Patient-Level Resource Management Software?

NA

6c) When does your current Patient-Level Resource Management Software contract expire?

NA

6d) What is the annual cost for using your chosen Patient-Level Resource Management Software?

NA

6e) With which other systems in your trust is the Patient-Level Resource Management Software interoperable with?

[Please list all which are interoperable]

NA

Question 7

7a) Does your trust use a Staff Planning Software?

Yes.

7b) Who is the provider of the Staff Planning Software?

Allocate

7c) When does your current Staff Planning Software contract expire?

March 2021

7d) What is the annual cost for using your chosen Staff Planning Software?

Section 43 applied, likely commercial prejudice

7e) With which other systems in your trust is the Staff Planning Software interoperable with?

[Please list all which are interoperable]

None

Question 8

The Trust do not operate Tier 2 services

8a) How many Tier 2 A&Es does your trust currently have?

[Could you list each Tier 2 A&E and their specialty if any]

8b) Does the Tier 2 A&E have a Patient Management Software system?

[Yes or No]

      If yes, please answer the following questions

      8b1) Who is the provider of the Patient Management Software?

8b2) When does your current Patient Management Software contract expire?

8b3) What is the annual cost for using your chosen Patient Management Software?

8b4) With which other systems in your trust is the Patient Management Software interoperable with?

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance