

## **Information Governance**

White Building Littlemore Mental Health Centre Sandford Road Littlemore Oxford OX4 4XN

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23 November 2018 Reference no. 18190310

Dear

## **Request for Information: Freedom of Information Act**

Thank you for your email of 16<sup>th</sup> November making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

## Request:

- 1. Could you please provide me with a breakdown of all the healthcare staffing disciplines provided by agencies in which the trust are breaking glass / being charged escalated rates?
- 2. Could you please state how many agency workers, per discipline, the break glass / escalated rates applies to re question 1?
- 3. Could you please state how many healthcare agency workers, per discipline, the Trust are being charged the maximum capped rate as stipulated by their governed framework?

## Response:

- 1. a. Admin & Clerical
  - b. Physio Therapist
  - c. Maintenance Staff
  - d. Nurses
  - e. Doctors
  - f. Occupational Therapist
  - g. Podiatrist
  - h. Emergency Practitioners
  - i. Dieticians
  - j. Social Workers

- k. Psychologists/CBT therapist
- 2. a. Admin & Clerical 3
  - b. Physio Therapist 2
  - c. Maintenance Staff 1
  - d. Nurses 50
  - e. Doctors 23
  - f. Occupational Therapist 1
  - g. Podiatrist 3
  - h. Emergency Practitioners 6
  - i. Dieticians 1
  - j. Social Workers 1
  - k. Psychologists/CBT therapist 2
- 3. The Trust currently have 930 agency staff on the bank system set up to work in the Trust. Some do regular shifts and some just work occasionally. The majority of these are at price cap, some are under but it will take too long to separate these into professions and check each individual rate to accurately answer this question. 30 to 77 hours would be required to comply with this area of the request, and the Trust has applied section 12 accordingly. The Trust is unable to comply with this part of the request.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance