

Information Governance

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19 November 2018

Reference no. 18190279

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 24 October making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

inidus are interested to understand the IT applications that Oxford Health NHS Foundation Trust are using to manage the clinical records of patients across all departments and specialities listed below my signature. Our request is limited to systems holding patient clinical records as an electronic health record (EHR), and excludes systems such as Patient Administration Systems (PAS), Portals, and other back office corporate systems that are not used by clinicians to handle patient clinical records..

Response:

Psychiatry – Carenotes, One Advance

Community Health – Carenotes, One Advance

Urgent Care – Adastra, One Advance

Improving Access to Psychological Therapies – PCMIS, PCMIS Health Technologies

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance