

Information Governance
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13 November 2018
Reference no. 18190270

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 22 October making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

[Request and Response:](#)

1. [Endpoint Detection and Response \(EDR\)](#)

>> Exemption applied

2. [Desktop anti-virus](#)

>> Exemption applied

3. [Desktop anti-ransomware protection](#)

>> Exemption applied

4. [Server anti-virus](#)

>> Exemption applied

5. [Server anti-ransomware protection](#)

>> Exemption applied

6. Protection of Microsoft Exchange environment (please state if this is not applicable due to the use of NHSmail)

>> Exemption applied

7. Email gateway (please state if this is not applicable due to the use of NHSmail)

>> Exemption applied

8. Web gateway/web proxy protection

>> Exemption applied

9. Mobile device management/enterprise mobility management

>> Exemption applied

10. Hard disk encryption

>> Exemption applied

11. Removable media encryption

>> Exemption applied

12. Firewalls/next generation firewalls

>> Exemption applied

13. VPN

>> Exemption applied

14. Two factor authentication provider

>> Exemption applied

15. Wireless network provider

>> Exemption applied

16. Virtual server software provider and number of virtual servers (e.g. VMWare, Hyper-V etc.)

>> VMWare, 98

17. VDI software provider and number of VDI instances

>> No VDI in use

18. Network access control solution provider

>> Exemption applied

19. Security information and event management (SIEM) solution provider

>> Exemption applied

20. Do you have assets hosted in AWS?

>> No

21. Do you have assets hosted in Azure?

>> Yes

Please also provide:

1. The total number of computers within the organisation.

>> 5749

2. The total number of smartphones within the organisation.

>> 728

3. The total number of tablet devices within the organization, including a breakdown of types (Android, iOS, Microsoft etc.)

>> 3307 iOS

4. Details of whether IT security is provided by an in-house team or by a third party – if by a third party please state who provides the service and when the contract expires.

>> In-house

With respect to elements marked exemption applied of the request the Trust is unable to comply and is not providing any information. The Trust has applied section 38 and considered section 36 and 24 of the Freedom of Information Act as the Trust utilises information and communication hardware and software in the course of its activities which must be secure and protected, however, the Trust is not providing information pertinent to your request for the following reasons. The Trust relies on section 38, health and safety and reserves the right to apply section 24, National Security and section 36, prejudice to effective conduct of public affairs, of the Freedom of Information Act in this matter. The compromise of Trust systems is a matter of national security, which has the potential to affect the health and provision of healthcare to many people. The cost and interruption to business continuity of system disruption or prompted failure would be significant both in terms of cost of repair and the effect on productivity of the Trust given the extent of operations that are based in electronic systems. Disclosure of such information would be likely to endanger the physical or

mental health of any individual, section 38(1)(a) is engaged, and would be likely to endanger the safety of any individual. It would not be in the public interest to release such information given the risk to healthcare of individuals because of the potential compromise to NHS systems.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance