

Information Governance

White Building Littlemore Mental Health Centre Sandford Road Littlemore Oxford OX4 4XN

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7 November 2018 Reference no. 18190257

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 9 October making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request and Response:

1. Who is the existing supplier for this contract?

This is not a service which we operate under contract. We exist in a large shared NHS environment with shared firewall provision, managed by another NHS organisation. As such the trust holds no information with respect to this element of your request.

2. What does the organisation spend for each of contract?

Section 43 applied - commercial prejudice likely.

3. What is the description of the services provided for each contract? Please do not just state firewall.

Network Security Anti-Virus Software Microsoft Enterprise Agreements

4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)

Section 38 applied, health and safety, and section 24, security considered.

5. What is the expiry date of each contract?

08/01/2020 30/04/2023 27/11/2019

6. What is the start date of each contract?

07/01/2017 29/04/2018 26/11/2018

7. What is the contract duration of contract?

3 years

5 years

1 year

8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.

Mark Walker, Head of IT, 01865 901000, mark.walker@oxfordhealth.nhs.uk

9. Number of License (ONLY APPLIES TO CONTRACT 3)

For Windows 10, 5,700

If you are concerned with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance