

Information Governance

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17 August 2018

Reference no. 18190187

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 30 July making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1. What is the longest period of time a single patient waited in A&E to be seen, treated, and admitted/discharged during calendar years 2015, 2016, 2017 and 2018 (Year to Date)? Please provide any details concerning why the patient waited this length of time and what their ailment/s were?
2. What are the top 10 longest periods of time a single patient waited to start consultant-led treatment from referral for non-urgent conditions during calendar years 2015, 2016, 2017 and 2018 (Year to Date)? Please provide any details concerning why the patient waited this length of time and what their ailment/s were.

Response:

No information held - Oxford Health NHS FT is a provider of specialist secondary mental health services and specialist community health services. The Trust does not provide A&E services and holds no information in respect of your request as a result. The Oxford University Hospitals NHS Trust provide such services and are more likely to hold the information you are requesting.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance