

#### **Information Governance**

White Building Littlemore Mental Health Centre Sandford Road Littlemore Oxford OX4 4XN

Tel: 0845 219 1269 Fax: 0845 219 1275 Web: www.oxfordhealth.nhs.uk

31 August 2018 Reference no. 18190166

Dear

# **Request for Information: Freedom of Information Act**

Thank you for your email of 8 August making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

### Request:

Could you please provide myself with:

Name and contact details for the Workforce Director within the trust?

Overall spend on agency staff in 2017?

Biggest current staffing shortfalls currently?

Response:

1.Tim Boylin, Director of HR

## https://www.oxfordhealth.nhs.uk/contacts/hq/

2. The Trust publish this information in the Annual Report and Annual Accounts, which can be accessed via the following URL:

https://www.oxfordhealth.nhs.uk/wp-content/uploads/2017/04/Annual-Report-and-Accounts\_FINAL.pdf

The Trust have applied section 21 of the Freedom of Information Act to this element of the request as the information is accessible by other means.

# 3. Inpatient nursing.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance