

Information Governance

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10th August 2018

Reference no. 18190147

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 26th July making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1. Which Patient Administration System (PAS) does the organisation use (e.g. Cerner, All Scripts, Medway, Lorenzo)?
2. Is this the system used by A&E staff to record patient admissions?
3. Are there other systems used by A&E for recording patient admissions? If so, please state:
 - a. System name
4. Who manages the PAS System in the Trust / Board?
5. Do you have a Cost Reduction Manager? If so, please state:
 - a. Full name
 - b. Job title
 - c. Department
6. Do you capture consent for injury cost recovery (ICR) in your PAS system?
7. Can you export data from the PAS system as a CSV or other file format?

Response:

1. Carenotes and Adastral (OneAdvance)
2. The Trust does not provide A&E services.
3. See 2 above.

4. IM&T Department

5. No.

6. Yes.

7. No.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance