

**Information Governance**  
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3 July 2018  
Our ref: 18190093

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 5 June, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

1) How many military veterans in your area (both in your care and in wider society) have taken their own lives or are suspected of having taking their own lives in each of the following years?

2010/11

2011/12

2012/13

2013/14

2014/15

2015/16

2016/17

2017/18

2018 - up to the date of the response to your request.

2) How many military veterans have accessed NHS mental health services or the Military Veterans' Service in your area each of those years?

3) How many military veterans accessing those services have been treated for PTSD?

Response:

The Trust does hold information in relation to deceased people, and military veterans where this has been disclosed by the person, but only those who have been a patient of the Trust. The Trust, however, are unable to comply with your request as a whole as to do so would require the Trust to exceed the appropriate limit set by section 12 of the Freedom of Information Act in regulation. The information for mental health services is stored in individual patient electronic health records, in an unstructured manner. To manually review the data and collate the information would exceed the 18 hours set in regulation by section 12 of the freedom of information act.

There are approximately many thousands of records to review. After consultation and consideration with Trust clinical services the Trust have concluded that, due to the level of review, analysis and validation required to collate the data (even if it only took 1 minute per record, and at a minimum there were 10000 records) over 166 hours would be required to comply with your request, which exceeds the 18 hours set in section 12.

The Trust provide IAPT services, where a separate records system is in use and who, where disclosed, do record patients who are military veterans in a structured form. For question 2 and 3 of your request the information is as follows:

|                | Refer-<br>rals | Entered Treat-<br>ment with PTSD |
|----------------|----------------|----------------------------------|
| FY 2010 - 2011 | 51             | 2                                |
| FY 2011 - 2012 | 111            | 0                                |
| FY 2012 - 2013 | 404            | 6                                |
| FY 2013 - 2014 | 547            | 15                               |
| FY 2014 - 2015 | 695            | 23                               |
| FY 2015 - 2016 | 596            | 27                               |
| FY 2016 - 2017 | 610            | 37                               |
| FY 2017 - 2018 | 604            | 27                               |
| FY 2018 - 2019 | 133            | 17                               |
| Grand Total    | 3751           | 154                              |

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance