

Information Governance

White Building
Littlemore Mental Health Centre
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Littlemore
Oxford
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Tel: 0845 219 1269
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Web: www.oxfordhealth.nhs.uk

22 June 2018

Reference no. 18190088

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 30 May making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

- The name of the person responsible for overseeing the Care Programme Approach, or the equivalent, within the Trust and their contact details.
- The name of the person responsible for overseeing Clinical Risk, or the equivalent, within the Trust and their contact details.
- Copies of your Trust's policy / protocol for the management of the Care Programme Approach/Clinical Risk or equivalent standards.

Response:

1. Dr Mark Hancock, Medical Director

<https://www.oxfordhealth.nhs.uk/contacts/hq/>

2. Dr Mark Hancock, Medical Director

<https://www.oxfordhealth.nhs.uk/contacts/hq/>

3. Attached to the accompanying email.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance