

**Information Governance**

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11 June 2018

Reference no. 18190075

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 18 May making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

[Request and Response:](#)

As part of this, I am analysing information on hospital trust and would be obliged if you would provide as much of the following information as possible under an FOI request. Wherever possible, please include the name and the version number of all systems:

- o [PAS Carenotes \(Advance\)](#)
- o [EPR Carenotes and Adastral \(Advance\)](#)
- o [Radiology Information System](#) None
- o [PACS](#) None
- o [Do they use NHS Mail](#) Yes
- o [Other email solutions](#) Microsoft Outlook
- o [Clinical Noting](#) Within systems above
- o [Operating Systems - By Desktop and By Server](#) Windows 7, Microsoft Office 2016
- o [Anti Virus Vendor](#) Cisco
- o [Clinical Decision Support Systems](#) None
- o [Other key clinical systems](#) Ascribe (pharmacy)

If you know your current EPR level, or CMDI score please can you include this as well, and any supporting information.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance