

**Information Governance**

White Building  
Littlemore Mental Health Centre  
Sandford Road  
Littlemore  
Oxford  
OX4 4XN

Tel: 0845 219 1269

Fax: 0845 219 1275

Web: [www.oxfordhealth.nhs.uk](http://www.oxfordhealth.nhs.uk)

18 June 2018

Reference no. 18190079

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 21 May making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

**Request:**

Can you please provide me with the following answers;

1. what was your trust spend for temporary community agency nursing in 2017?
2. how many rgn shifts are released to temporary agencies?
3. how many rgn shifts released to agency go unfilled?
4. how many hca shifts are released to temporary agencies?
5. how many hca shifts released to agency go unfilled?
6. how many agencies are on your proffered suppliers list for these requirements?

**Response:**

1. The information is recorded in invoices, and to search all the relevant invoices would exceed the appropriate limit set in regulation by section 12 of the Freedom of Information Act. To compile registered shifts alone would take an estimated 70 hours or more.

2. 4497

3. 297

4. 22080
5. 2385
6. 21

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance