

Information Governance

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1 June 2018

Reference no. 18190075

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 18 May making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request

We're reviewing our pay protection and on-call rates and are doing some research on what's in place with other Trusts in the South West region.

Please can you provide details of the following;

- Pay protection: How many years pay protection do they give staff?
- On-call rates: What rates of pay do they offer for being on-call (standby on-call and called out on-call)?

Response:

Pay protection – up to 2 years

On Call – Agenda for Change

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FOI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance