

Information Governance

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7 June 2018

Reference no. 18190062

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 9 May making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request

1. Please detail the annual cost to your Trust of a) damage directly caused by potholes and b) repairing potholes, in each financial year since 2010.
2. Please detail how many potholes there are across your estate in total at the current time.
3. How many potholes have been reported on your estate each year since 2010?
4. What is the diameter of the largest pothole currently on your estate? Please also provide details of the size of the largest pothole which has existed on your estate since 2010.
5. Please outline how many occasions there have been when you wished to repair a pothole, but due to funding shortages the pothole was not repaired or the repair was delayed.

Response:

Information the Trust holds relating to this request is only the number of potholes reported to the Estates and Facilities Helpdesk between 2015 and 2017 which specifically have pot hole in the description (some may have been logged under carpark repairs or maintenance category's and be part of a project). Some may have been repaired as part of Capitol Project work or routine maintenance.

In total 39 reports.

Year	Number of calls logged with Pot Hole description
2015	21
2016	6
2017	8

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for Fol Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance