

Information Governance
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Littlemore Mental Health Centre
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Littlemore
Oxford
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Tel: 0845 219 1269
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7 June 2018
Reference no. 18190061

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 9 May making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request

1. what was your spend on temporary agency nursing staff in 2017?
2. what was the number of community nurse shifts released to agency?
3. what number of these community shifts went unfilled?
4. what was the number of general nurse shifts released to agency?
5. what number of these general shifts went unfilled?
6. what was the number of health care assistant shifts released to agency?
7. what number of these health care assistant shifts go unfilled?

Response:

Agency	total
1. Spend on temporary staff through agencies	£3,943,152
2. 1608	

3. 102	
4. Included in 2	
5. Included in 3	
6. Included in 2	
7. Included in 3	

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance