

Information Governance
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20 April 2018
Reference no. 18190011

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 9 April making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

[Request and Response:](#)

[FOI – Procurement of software solutions in the NHS](#)

1 a) [What Patient Information System \(PAS\) do you use \(provider and product\)?](#) OneAdvance, Carenotes

b) [When does your PAS contract expire?](#) May 2020

c) [What is the annual cost for using your chosen PAS?](#) £1.5m over 5 years

2 a) [What Electronic Patient Record system \(EPR\) do you use \(provider and product\)?](#) See above

b) [When does your EPR contract expire?](#)

c) [What is the annual cost for using your chosen EPR?](#)

3 a) [What bed management system do you use \(provider and product\)?](#) Product has a bedstate function, but not bed management.

b) [When does the contract with your present supplier expire?](#)

c) [What is the annual cost for using your chosen bed management system?](#)

4 a) What system to monitor patient flow through the emergency department do you use (provider and product)? The Trust does not provide ED.

b) When does the contract with your present supplier expire?

c) What is the annual cost for using your chosen system?

5 a) What theatre management system do you use (provider and product)? The Trust does provide theatre services.

b) When does the contract with your present supplier expire?

c) What is the annual cost for using your chosen system?

6 a) What maternity services IT system do you use (provider and product)? The Trust does not provide maternity services.

b) When does the contract with your present supplier expire?

c) What is the annual cost for using your chosen system?

7 a) What electronic observations system do you use (provider and product)? Do not use.

b) When does the contract with your present supplier expire?

c) What is the annual cost for using your chosen system?

8) Are you planning to go out to procurement for any of these systems (as opposed to renewing) in the next 5 years? If so, which ones? Not yet determined.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance