

Information Governance
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1 May 2018
Reference no. 18190002

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 4 April, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

NFI Reviews

1. For each audit completed as part of the National Fraud Initiative (NFI) over the last five years, please provide the following information. Please create a new table for each NFI.

	Pensions	Payroll	Creditors
Identified by NFI review (£)			
Errors followed-up (£)			
Total recovered (£)			
Recovered by trust			
Recovered by third party			
Name of third party used to follow-up and/or recover errors (e.g. Liaison, BDO, RSM)			
Name of any data analysis and filtering software packages used (e.g. IDEA, ACL etc.)			

2. Please describe the organisation's process for following up NFI reviews:
 - a. Who is responsible for this at the trust (name & job title)?

- b. How many internal FTEs were required to follow-up on the last review?
- c. How many days did it take for the trust or any external auditors used to follow-up and recover money identified by the last NFI review?

VAT Re-Reviews

1. Has the organisation used an external provider for a re-review VAT recovery in 2016/17? If so, please provide the following detail:
 - a. Name of third party provider
 - b. Total amount of additional VAT recovered by the provider in 16/17; split by
 - i. Overclaims
 - ii. Underclaims
 - c. How much did the third party invoice for any review work undertaken?
 - d. How did the third party structure their payment; based on the amount recovered on overclaims, or underclaims, or total amount recovered?
 - e. Was the review charged at a fixed fee or day rate?
 - f. Did the organisation procure these services through a framework? If so, please state which framework

2. Please list all frameworks that are available to the organisation/those you are currently signed up to, that would allow you to access VAT review services? (ie. analysis and reconciliation framework)

Response:

NFI Reviews

- 1 For each audit completed as part of the National Fraud Initiative (NFI) over the last five years, please provide the following information. Please create a new table for each NFI.

	Pensions	Payroll	Creditors
Identified by NFI review (£)	0	0	
Errors followed-up (£)	0	0	
Total recovered (£)	0	0	
Recovered by trust	0	0	
Recovered by third party			
Name of third party used to follow-up and/or recover errors (e.g. Liaison, BDO, RSM)	TIAA LTD	TIAA LTD	
Name of any data analysis and filtering software packages used (e.g. IDEA, ACL etc.)			

2a. Gareth Robins, Counter Fraud Specialist

2b. no information.

2c. 3 days to check matches and chase for responses per NFI exercise for the payroll to payroll checks.

The Trust has applied section 43 to the elements of the request in respect of VAT.

The Trust is unable to comply with your request and has applied section 43 to the request. The Trust has not disclosed this information and relies on section 43 in this respect. The Trust would not be able to obtain best value in tendering, negotiating or contracting for these services, and there would be likely to be prejudice to the commercial interest of the Trust and providers of such services as a result.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance