

Information Governance

White Building
Littlemore Mental Health Centre
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Littlemore
Oxford
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Tel: 0845 219 1269

Fax: 0845 219 1275

Web: www.oxfordhealth.nhs.uk

27 November 2017

Reference no. 17180271

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 23 November, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

- Name of system provider/name of system
- Staff group for which the workforce e-rostering system is used eg junior doctors, consultants, nurses, all staff, other staff groups
- Date when your current contract started and expires
- Total fees paid for use of system during 2016/17 and 2017/18 financial years
- Trust workforce e-rostering lead contact (name, job title, email address)

Response:

1. Allocate
2. Nursing
3. April 2015, 5 years
4. Section 43 applied.
5. <https://www.oxfordhealth.nhs.uk/about-us/work-with-us/staffing-solutions/contact/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance