

How long is this funding for?

This depends on your condition. Occasionally it may be necessary to review your eligibility in accordance with the review processes set out in the National Framework for NHS Continuing Healthcare and NHS-funded Nursing Care, October 2018 (revised) which can be found at the following link:

<https://www.gov.uk/government/publications/national-framework-for-nhs-continuing-healthcare-and-nhs-funded-nursing-care>

Your healthcare manager is responsible for monitoring your care needs and identifying whether it is necessary to review your eligibility.

Concerns and complaints

We aim to provide you with a high quality service at all times. However, if you have any concerns, complaints or comments about your experience of our service then please tell a member of the team or contact the Patient Advice and Liaison Service on freephone 0800 328 7971 or at PALS@oxfordhealth.nhs.uk

If you would like to have information translated into a different language, please contact the Equality and Diversity Team at: EqualityandInclusion@oxfordhealth.nhs.uk

Arabic يُرجى الاتصال بنا إذا كنتم ترغبون في الحصول على المعلومات بلغة أخرى أو بتسوية مختلف.

Bengali আপনি এই তথ্য অন্য ভাষায় বা আলাদা আকারে পেতে চাইলে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন।

Urdu اگر آپ یہ معلومات دیگر زبان یا مختلف فارمیٹ میں چاہتے ہیں تو برائے مہربانی ہم سے رابطہ کریں۔

Chinese 若要以其他語言或格式提供這些資訊，請與我們聯繫

Polish Aby uzyskać informacje w innym języku lub w innym formacie, skontaktuj się z nami.

Portuguese Queira contactar-nos se pretender as informações noutra idioma ou num formato diferente.

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NHS

Oxford Health
NHS Foundation Trust



Continuing Healthcare

**NHS Continuing
Healthcare Fast
Track Funding**

An experienced healthcare professional involved in your care has referred you to NHS Continuing Healthcare fast track team and you have been found eligible for fast track funding.

What is fast track funding?

The intention of fast track funding is to enable an individual whose condition is rapidly deteriorating to access NHS Continuing Healthcare quickly, with minimum delay.

The funding enables the fast track team to put in place support services promptly, such as a package of care at home or a place in a care home.

What happens now I am eligible for this funding?

A healthcare manager from the fast track team will work with you, your family and advocates, as well as the nurse or doctor looking after you to establish how best to meet your personal care needs quickly. This will be in your preferred place of care

wherever possible.

Your healthcare manager is a registered nurse with qualifications or experience in palliative care.

How is my care arranged?

There are a number of ways to arrange and manage your care. Most people prefer their healthcare manager to make the arrangements and care is usually provided in one of the following ways:

- Care homes with nursing: this is usually the most appropriate option for people who need 24 hour care.
- Private home-based care agencies registered with the Care Quality Commission.

In addition, we may be able to arrange night care by linking with Marie Curie or other charitable sources that may be available in your area.

You may prefer to arrange care yourself to help retain an existing arrangement (if you

have a direct payment from social care, for example), and a personal health budget may enable you to do this.

Please tell your healthcare manager if you wish to consider this option and they can discuss this with you and provide you with more information.

If you wish to discuss any of the information in this leaflet, please call the Continuing Healthcare Fast Track Team on one of the following numbers, dependant upon the location of your GP, and ask to speak to the duty healthcare manager.

- North & West Oxfordshire (e.g. Banbury & Witney):
CHC North locality 01865 904079
- South Oxfordshire (e.g. Wantage, Wheatley & Thame):
CHC South locality 01865 904077
- Oxford City & North East Oxfordshire (e.g. Kidlington & Bicester):
CHC Central Locality 01865 904078

This is a Monday to Friday service from 8:30am – 4:30pm.