

Information Governance

White Building
Littlemore Mental Health Centre
Sandford Road
Littlemore
Oxford
OX4 4XN

Tel: 0845 219 1269

Fax: 0845 219 1275

Web: www.oxfordhealth.nhs.uk

8 December 2017

Reference no. 17180294

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 8 December, making a request for information under the Freedom of Information Act. You requested the following information and the Trust can provide the information below in response:

Request:

Please can you provide the following information for your PACS, VNA and RIS systems used in the Trust. The abbreviations are clarified below.

PACS – (Picture Archiving and Communication System)

- Who is your current PACS supplier?
- When did that PACS contract begin?
- When does the PACS contract end?
- What was the total cost of the acquisition?
- Did you purchase via capital and support, or managed service?
- What is the annual maintenance cost?
- How many studies do you conduct annually?

VNA – (Vendor Neutral Archive)

- Who is your current VNA Supplier?

- When did that VNA contract begin?
- When does the VNA contract end?
- What was the total cost of the acquisition?
- Did you purchase via capital and support, or managed service?
- What is the annual maintenance cost?
- How many studies do you conduct annually?

RIS – (Radiological Information System)

- Who is your current RIS Supplier?
- When did that RIS contract begin?
- When does the RIS contract end?
- What was the total cost of the acquisition?
- Did you purchase via capital and support, or managed service?
- What is the annual maintenance cost?
- How many studies do you conduct annually?

Please could you fill out in the requested information on the attached excel document entitled 'Medical Informatics FOI Form'.

Response:

Oxford Health provides specialist mental health services and specialist community health services. The Trust does not utilise such equipment and holds no information in respect of this request as a result. The Trust advises that it is likely that Acute hospitals will hold such information and should be contacted accordingly.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance