

**Information Governance**

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22 November 2017

Reference no. 17180266

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 26 October, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

**Request and Response:**

Do you use Digital dictation within your organization? If yes please could you answer the following questions?

1. The name of the Digital dictation solution you use? BigHand
2. The name of the supplier of this system? BigHand
3. The procurement method that was used to obtain this system i.e. what framework? SBS
4. The current contract status and procurement intentions, are you in procurement or have you already procured? In contract
5. Your current contract start date? 17-02-2017
6. Your current end date? 16-02-2020
7. Are you looking to renew this system? No
8. The total contract Value? Section 43 applied
9. Do you have mobile access to this system yes or no No

Do you use Voice recognition within your organization? If yes please could you answer the following questions? No.

1. The name of the Voice recognition solution you use?
2. The name of the supplier of this system?
3. The procurement method that was used to obtain this system i.e. what framework?
4. The current contract status and procurement intentions, are you in procurement or have you already procured?
5. Your current contract start date?
6. Your current end date?

7. Are you looking to renew this system?
8. The total contract Value?
9. Do you have mobile access to this system yes or no

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance