

Information Governance

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9 November 2017

Reference no. 17180229

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 16 October, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

I would like to request the following information regarding ethnicity related outcome measures within the adult secondary care and adult tertiary/inpatient mental health services provided by your trust:

1) Does your trust have a policy, programme or initiative that focuses on ethnicity/diversity/cultural competence/race inequality relating to:

- a. The provision of adult mental health services?
- b. Operational aspects of mental health services e.g. staffing / recruitment / support?

If yes, please include this policy in your response.*

2) Do you monitor or record the ethnicity of your adult mental health service users?

If yes, please provide this data for January – December 2016 (including any missing data)*

3) What are the primary outcome measures/tools (E.g. the Warwick-Edinburg Mental Wellbeing Scale (WEMWBS) used within your adult mental health services?*

4) What are the outcomes, collected using the measure(s)/tool(s) reported above, for your service users for January – December 2016, broken down by ethnicity?*

5) Please provide your data for January – December 2016 regarding use of the Mental Health Act (1983 & 2007) broken down by service that includes:

a. Aspect of mental Health Act used (e.g. Section 2, 3, 4, 5, or Community Treatment Order (CTO))

b. Service user ethnicity

*I would be grateful if you would be able to break your response down by service, indicating which is secondary and inpatient, and, where possible, provide documented evidence, to substantiate your responses.

Response:

1. These are some of the actions we are taking to promote race equality at Oxford Health:

- We have a trust-wide Equal Opportunities Policy and Procedure
- The Equality and Diversity Lead delivers a 2 hour staff induction training to all new staff, covering race equality
- The Equality and Diversity Lead delivers a 1.5 hours training session on the Equality Act 2010 with extensive legal detail on race equality
- The Equality and Diversity Lead delivers a half/ full day session on Unconscious Bias training
- The Equality and Diversity Lead is working with the Chaplaincy team to prepare and deliver 'Religious and Cultural diversity' training
- We have a Race Equality Staff Network group which meets bi-monthly in Oxon and Bucks
- We publish our Workforce Race Equality Standard (WRES) on the internet annually
- We have developed a Race Equality and WRES action plan
- We mark Black History Month in Oxon and Bucks every year
- We have an Equality and Diversity Delivery Group and Steering Group which looks at all the equality work

The training is open to and attended by all clinical and non-clinical staff from all Directorates, including Adults.

2 and 5 – please find information in spreadsheet attached.

3 and 4 – The Trust publish information about Outcome measures in the Quality Account, which can be accessed via the following URL:

<https://www.oxfordhealth.nhs.uk/about-us/overview/our-performance/quality-account/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance