

**Information Governance**

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14 September 2017

Reference no. 17180161

Dear

**Request for Information: Freedom of Information Act**

Thank you for your email of 17 August, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

**Request:**

1. How is your IT provision provided?
  - a. In house
  - b. Shared Service
  - c. Out Sourced
2. If the provision is outsourced or a shared service when is the current agreement/contract due for review?
3. Please provide a copy of your current Organisational strategy
4. Please provide a copy of your current IT strategy
5. a) What was the total spent on your IT Provision for 14/15, 15/16 and 16/17?  
b) Please provide a breakdown of this spend in 14/15, 15/16 and 16/17 in the following categories

Pay

Non-pay

## IT Support and Maintenance Contracts

1. Please provide a copy of your current IT Structure Chart
2. How many users does the IT department support?
3. How many PCs (desktops, laptops, tablets) does your Trust currently run?
4. Who were the top-five (if applicable) IT product and IT services suppliers with whom the Trust spent the most money during 14/15, 15/16 and 16/17, and how much was spent with each?
5.
  - a) What Electronic Patient Record system(s) do you use?
  - b) When does the contract with your present supplier end?
  - c) How much do you spend per year for licensing, support and maintenance of this system?
  - d) What is the current volume of users?
6.
  - a) Who is your current supplier for off-site archiving?
  - b) When does the contract with your present supplier end?
  - c) How much do you spend per year?
  - d) How many boxes are currently stored?
  - e) How many boxes/files are accessed on average every month?
  - f) Are boxes/ files accessed via physical delivery or via a portal?

Response:

1. In-House
2. N/A
3. Website
4. This is attached to the accompanying email.
5. 14/15 £1,791,069. 15/16 £1, 807,512. 16/17 £1,910,618
1. This is attached to the accompanying email.
2. Circa 6000
3. Laptops 2204, Tablets 3144, PC's/Workstations 3115
4. Dell, One Advance, Vodafone, System Now.
5. Carenotes, Adastra. May 2019. £2 million over 5 years. 5950
6. Restore. September 2018. Section 43 applied. 7000. 240, delivery.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance