

Information Governance

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7 July 2017

Reference no. 17180090

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 24 June, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

- 1) Was your trust affected by the WannaCry ransomware cyber attack on the NHS in May 2017 (<http://www.bbc.co.uk/news/health-39899646>) ?
- 2) If so, please list the hospitals or addresses of other sites within your trust affected.
- 3) How many outpatient appointments were cancelled or postponed because of the attack (if relevant)? Please state the number of cancellations and postponements per day, eg 12 May 2017, 13 May 2017 etc, that were as a result of the attack.
- 4) How many operations were cancelled or postponed because of the attack (if relevant)? Please state the number of cancellations and postponements per day, eg 12 May 2017, 13 May 2017 etc, that were as a result of the attack.
- 5) What was the total cost to your trust of the attack? Please break down the cost in terms of cancelled or postponed appointments, staff overtime, IT support or other expenses.
- 6) Did your trust pay any ransom? If so, how much was paid?
- 7) How many computers were affected?
- 8) How many computers do you have in total?
- 9) Did your trust install a patch to protect systems from WannaCry, issued by NHS Digital on 17 March, 25 April, 27 April and 12 May? When was it installed?

Response:

1. 0
2. None
3. None
4. None
5. 0
6. 0
7. 0
8. 5318
9. Yes, within days of release

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance