

Information Governance

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3 July 2017

Reference no. 17180062

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 2 June, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

- 1) Total number of adults who have received i) assessment ii) treatment in the last two years for which figures are available, broken down by gender, ethnicity and sexual orientation.
- 2) Total number of adults assessed with a diagnosis of personality disorder in the last two years for which figures are available, broken down by gender, ethnicity and sexual orientation.
- 3) Total number of adults with a diagnosis of personality disorder who have received some form of treatment (as opposed to assessment) other than through Complex Needs Service in the last two years for which figures are available.
- 4) Total number of adults with a diagnosis of personality disorder who have received treatment through the Complex Needs Service in the last two years for which figures are available broken down by gender, ethnicity and sexual orientation
- 5) Total number of suicides by people who have been assessed by Oxford Health NHS Foundation Trust in the last 2 years for which figures are available by diagnosis broken down by gender, ethnicity and sexual orientation.
- 6) a) Total number of complaints received by the Trust in relation to mental healthcare provision.

b) How complaints are categorized for statistical purposes.

c) Number of complaints concerning provision of services for people with a diagnosis of personality disorder

Response:

1 – 4 please see spreadsheet attached to the accompanying email.

5. FY 15/16: 28 Inquests in which the Coroner returned a conclusion of 'suicide/took own life'.

Of these, 16 of the deceased were male, 11 of the deceased were female and 1 patient was transitioning from male to female*.

FY 16/17: (As of 12/06/17) 21 Inquests in which the Coroner returned a conclusion of 'suicide/took own life'.

Of these, 13* of the deceased were male and 8 of the deceased were female.

*One of the male patients had been referred to a Transgender Clinic in relation to gender identity issues.

Ethnicity is not recorded in the legal admin system

6. 2015'16

a = 129

c = 3 cases (people receiving a service at Complex Needs, but diagnosis is not recorded in the complaints system)

2016'17

Question a = 162

c - 3 cases (as above)

b = These are the main categories within the Complaints system.

Admission/Discharge/Transfer
All Aspects Of Clinical Treatment
Appointments/Referrals
Attitude Of Staff/Behaviour
Communication/Information
Complaints Handling
Confidentiality
E&D: Age
E&D: Disability
E&D: Gender
E&D: Gender Reassignment
E&D: Marital Status

E&D: Pregnancy/Maternity/Paternity And Adoption

E&D: Race/Ethnicity/Culture

E&D: Religion Or Belief

E&D: Sexual Orientation

Environment/Facilities

Human Rights Issues

Information Request (PALS)

Medical Records

Mental Health Act

Patients' Property/Finance/Welfare

Privacy/dignity

Service Provision

Sexual Conduct (Patients)

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance