

Information Governance

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16 May 2017

Reference no. 17180025

Dear

Request for Information: Freedom of Information Act

Thank you for your email of 18 April, making a request for information under the Freedom of Information Act. You requested the following information and the Trust is able to provide the information below in response:

Request:

The following freedom of information act request is about delayed discharges from your mental health inpatient units.

1) Please state the five longest delays (in days) which patients who were ready for discharge, have had before they were able to leave the hospital during the period from January 1st 2015 to date.

Please provide delays in terms of the time period that these patients were actually in delay, stripping out periods of time within a delay period that a patient was too sick to discharge.

However, if you only record delays including these periods, or stripping out these periods would trigger a cost exemption under the FOIA, please provide an amalgamated delay figure, clearly caveating that you have done this.

For each of these delayed discharges, please state:

- i) The age of the person concerned.
- ii) The original reason for admission to hospital.
- iii) The reason for the delayed discharge.
- iv) The date on which the patient was ready for discharge.

v) The date on which they were in fact discharged.

2)

i) On 28th February 2017, how many of your acute beds were occupied by people who were ready for discharge?

ii) What percentage of your overall number of acute beds were being used by people who were ready for discharge?

iii) Have you had to open extra transitional, reablement or similar beds to meet the additional demand caused by delayed discharges?

iv) If yes, please state how many beds and the cost per day of providing these.

Response:

i) Age	ii) Reason for admission	iii) Reason for delay	iv) Delay start (mm/yy)	v) Delay end (mm/yy)	Total Days Delayed
60	Deteriorating MH	Di Awaiting residential home placement or availability	8/14	8/15	352
81	Advanced dementia in need of 1:1 support	Dii. Awaiting nursing home placement or availability	10/16	1/17	90
67	Deteriorating MH	Di Awaiting residential home placement or availability	5/15	9/15	111
78	Deteriorating MH	Dii. Awaiting nursing home placement or availability	11/16	still delayed	148
84	Deteriorating MH	Dii. Awaiting nursing home placement or availability	12/15	12/15	10

2. i) 3
 ii) 0.96%
 iii) No
 iv) n/a

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to me and I will ensure the decision is reviewed. The Trust will consider undertaking a review if requested to do so within 40 working days of the date the response is received by the applicant, and will apply discretion if a longer period of time has passed.

Should you wish to make a complaint as a result of the outcome of such a review, you may apply directly to the Information Commissioner's Office (ICO) for a decision.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust for FoI Act matters.

The ICO can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please contact me if there are any further queries.

Kind regards,

Yours sincerely,

Mark Underwood

Head of Information Governance